

Our Commitment

Community Engagement is an overarching term to describe the variety of planned ways Hobsons Bay City Council encourages all members of the community to be involved in helping shape decisions and keeping Council accountable.

Community includes all those who live, work and visit within the municipality as well as key stakeholders including businesses, service providers and other levels of government.

The Council's Community Engagement Policy defines Council's commitment to the community and outlines the community engagement principles that drive Council's engagement practices.

Council commits to the following community engagement principles. They build upon the Council's values and outline what the community can expect from Council:

Principles

Commitments

RESPECT

- We will actively ask for your views and opinions to support and have input into decision making
- We will value and consider all feedback
- We will keep you informed at all times

HONESTY AND TRANSPARENCY

- We will clearly explain why we are asking for you to participate
- We will be open about how much influence you can have
- We will be open about the role Council has
- We will demonstrate how your involvement was used to inform Council's work

PARTICIPATION AND INCLUSION

- We will listen to our diverse community
- We will provide a range of opportunities to participate and actively work to involve new voices
- We will provide you with information using plain language
- We will adapt our communication to suit your needs

RESPONSIVE APPROACH

- We will plan, resource and act in a timely and coordinated way
- We will make sure you have all the information possible to be able to understand and contribute
- We will work together and share results
- We will learn and improve by evaluating our engagement activities